



Provider Communication

Subject: The Purpose and Content of the 835 Transaction	Priority: High
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Dear Provider:

This banner message was written for payees who are, or should be, receiving 835 Transactions.

The successful delivery of the 835 transaction has been an ongoing challenge since the implementation of the Georgia Health Partnership on April 1. At this point, the process of creating and delivering the transactions is fully operational. However, there are a number of submitters who are still not receiving expected 835 transactions. The purpose of this communication is to clarify the purpose and content of the 835 transaction, and serve as a guide for submitters to assure that they are properly setup in the databases that control production and delivery of these transactions.

What is an 835 transaction?

The 835 Remittance Advice (RA) is an electronic transaction that reports claims payment/advice and transfer of remittance information, as specified in the ANSI X12 Implementation Guide. The 835 can be used to make payments, send an Explanation of Benefits (EOB) RA, or make a payment and send an EOB RA from a healthcare payor to a healthcare provider, either directly or through Electronic Funds Transfer (EFT). The Georgia Department of Community Health will send an EOB RA. Payment will continue to be made via check or EFT, depending upon payee preference. The 835 transaction provides information for all finalized adjudicated claims that have either paid or denied. A single 835 transaction can include data associated with one or more claims, as submitted via an 837 transaction or other source, such as WINASAP.

Who should receive an 835 transaction?

The 835 transaction is delivered to the designated payee, who is enrolled in the EDI Trading Partner Management System and approved to receive an 835 transaction. The payee may specify that the 835 transaction should be delivered to a third party, such as a billing agent/clearinghouse, or directly to the Payee.



I should be receiving 835 transactions, but currently I am not. What should I do?

WINASAP submitters – Approved WINASAP submitters do not automatically receive an 835 transaction. If you are a WINASAP submitter and wish to receive an 835 transaction, please notify the EDI Gateway, so that your enrollment information can be updated. (See below).

Direct submitters – If you are a payee and transmit electronic transactions to and from the EDI Gateway directly from your billing office, please contact the EDI Gateway to update your enrollment information to include receipt of an 835 transaction. (See below).

Submission via third party – If you submit transactions via a third party, such as a billing agent or clearinghouse, and have directed that the 835 transaction be sent to these third parties, please contact the third party first. This ensures that they have or have not received the 835 transactions from the EDI Gateway. In the event that transactions have not been received by the third party, EDI Gateway will work directly with the billing agent/clearinghouse to rectify the problem. Please forward contact information for the third party to the EDI Gateway. (See below).

How do I update my enrollment information at the EDI Gateway?

You may contact the ACS EDI Support Unit Monday through Friday, from 8:00 a.m. to 5:00 p.m. EST, at **1-800-987-6715**. For additional information regarding the enrollment process, please follow this link to the ACS EDI Gateway web site: http://www.acs-gcro.com/Medicaid_Accounts/Georgia_Medicaid/Enrollment/enrollment.htm

Where can I get specifications for the 835 transaction?

The Implementation Guide for the 835 and other HIPAA complaint transactions may be obtained at the following web site: http://www.wpc-edi.com/hipaa/HIPAA_40.asp